



[Resident ID]
[Resident Name]
[Resident Address]

Dear Recent Nursing Home Resident/Rehab Patient:

The Minnesota Department of Human Services (DHS) and the Minnesota Department of Health (MDH) work together to improve the quality of our state's nursing homes. We want people to be happy with their experience and receive the best possible care.

As someone who recently stayed in a nursing home, you can help by providing your honest opinions on the enclosed survey. We will combine your responses with others' to rate the facility's care and services. We share these ratings with nursing homes to help them improve.

We also share them with the public on our Minnesota nursing home report card website at <http://nhreportcard.dhs.mn.gov>. The report card includes information about the care provided, people's satisfaction with services, and other information. This website helps people choose the right nursing home for them and motivates nursing homes to improve.

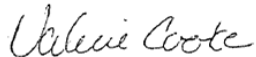
If you would like to participate in the survey, please complete the form by filling in the bubble that best describes your overall experience for each question. If a question doesn't apply or you would rather not answer, you are welcome to choose "N/A" to indicate this. (Please note, DHS cannot process any comments written on the survey.) Mail the form in the enclosed, pre-paid envelope to Vital Research, an independent research group. **DHS and Vital Research will not give your name or individual answers to the nursing home or anyone else.**

Thank you for taking the time to share your opinions with us. If you have questions about this survey, please contact Teresa Lewis at DHS at 651-431-4208 or Teresa.Lewis@state.mn.us, or visit <https://vitalresearch.com/mnshortstay>.

**RE: Your recent stay at
Discharge Date:**

To make a complaint or comment on your stay, please call the MDH Office of Health Facility Complaints at 651-201-4200. To speak to a local aging expert about care options in your community, call the Senior LinkAge Line® at 1-800-333-2433.

Sincerely,



Valerie Cooke, Director
Nursing Facility Rates and Policy Division
Department of Human Services

[Resident ID]

(888) 848 – 2555

Attention. If you need free help interpreting this document, call the above number.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.